

Keeping your Patients in the **EXPRESS LANE**

Speaker



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2007 Ms POY Award
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Disclosure

▶ I have no actual or potential conflict of interest in relation to this program/presentation.

Course Objective

1. Learn how to eliminate confusion
2. Controlled systems to bring about high morale
3. Productivity levels increase
4. How to keep the systems in place long after they have been applied

Organization = Productivity



Basic Organization

What is Basic Organization?

- Stable Item
- Known sequence of action
- Final desired destination



Who's In Control?





What is the final destination ?

What is the action needed?

What is the stable item?



How do you
keep the systems
in place?



Thank You!

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